

ML5/016720/16

Date: 08/05/2017

The Managing Director

M/s. TATA Motors Ltd (Registered Office) BOMBAY House, 24, Homi Mody Street, Fort, MUMBAI - 400 001

Dear Sir,

Sub: Appreciation for Excellence Service backup by M/s. Popular Mega Motors (India) Pvt. Ltd

Our technical staffs were on strike from 01-05-2017 to 03-05-2017. On these days your dealership M/s. Popular Mega Motors has given us an excellent service backup to reduce the impact of this strike to our daily service operation. All their branches from Trivandrum to Kannur had very much supported us during our hardship, even in late night. We thank to all, including TATA Motors Area Office, for their support in those days.

With great pleasure we may convey you that the team from PMM have taken care all our buses irrespective of make or type, and their service was totally on free of cost.

We would like to express our sincere gratitude to Mr. Naveen Philip (Managing Director- Popular Mega Motors) for his wholehearted support and Mr. Padmakumar. V. P (General Manager- STU & Govt. Business) who has taken key responsibility and roll for making this support and service backup in a prompt and most effective manner.

We, KSRTC is really delighted with such a supportive and loyal dealership - M/s. Popular Mega Motors.

Thanking you,

Yours faithfully,

M. G. Rajamanickam. IAS (Chairman & Managing Director)